



Fall Support Staff

Delivering amazing library experiences

September 8 2017
9:00am to 2:30pm

Pioneer Library System 2557 State Rt. 21 Canandaigua, NY 14424

Ancestry.com & Mango Languages (9:30am—10am)

Learn how patrons can use Ancestry.com to research their family history and use Mango to learn a language online.

(Presented by Lindsay Stratton, Pioneer Library System)

Overdrive and Zinnio (10am—10:30am)

Learn about downloadable ebooks, audiobooks, and digital magazines.

(Presented by Andrea Snyder, Pioneer Library System)

The Quick Pitch (10:30am—11:30am)

Learn how to develop and deliver a quick message, also known as an Elevator Pitch. Having a message ready to go at any time, anywhere, to anyone is an effective way to advocate for your library.

(Presented by Rebecca Landy, University of Rochester)

A Conversation on Race & Poverty (12:30pm—2pm)

A conversation to discuss the issues that impact our families, our communities, and the people that we serve through our work in libraries.

(Presented by Rebecca Johnson, Rochester Institute of Technology & Sherry Walker-Cowart)